

Dayforce Wallet

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Dayforce Wallet

Privacy Statement – US

Last updated: May 31, 2025

Scope

Dayforce Wallet is a program by Dayforce, Inc. (“Dayforce”) that lets employers offer their employees ways to access their pay, on-demand. This Privacy Statement describes our general practices for the collection, use, and sharing of the personal information you provide to Dayforce in relation to Dayforce Wallet. This includes information you provide when you create a Dayforce Wallet Account, when you download the Dayforce Wallet Application (“App”), data related to your use of the App, the Dayforce Prepaid Mastercard® (“Dayforce Wallet Card”) or when you use our Direct to Bank experience.

Our services are not for children under 13. We do not knowingly collect personal information from children under this age. If you are under the age of 13, do not use the services. If we learn we have collected personal information from a child under the age of 13 without parental consent, we will delete that information.

The Personal Information Dayforce Collects

i. Directly From You

Dayforce collects personal information directly from you when you create a Dayforce Wallet Account, download and/or use the Dayforce Wallet App or when you use our Direct to Bank experience to send your pay to the bank of your choice. Depending on which services you use, we may collect information such as:

- When you create an account, we collect your e-mail address, address, city, state/province, and ask you to create your username and password.
- When you contact our customer support center, we collect voice recordings or chat transcripts.
- When you have asked us to collect and/or share personal information on your behalf.
- When you provide information directly to us.
- When you use the Dayforce Wallet App and services made available through it, such as your activities within the App, internet protocol (“IP”) address, device ID, account name, or other similar identifiers. and commercial information (e.g., when you use, or purchase related products and services made available through the

App by Dayforce or its partners).

ii. From your Employer

Your employer may share information such as compensation, wage, tip information when needed to deliver the service.

iii. From your Dayforce Employee Account

If your employer offers on-demand pay (“ODP”) with Dayforce Wallet, you can create a Dayforce Wallet Account using information from the Dayforce Employee Account your employer previously created. This information will be used to verify your identity and service your Dayforce Wallet Account and includes information such as:

- Full legal name, address, phone number, and email address.
- Employee ID and employer information.
- Date of birth, Government Identifiers (such as SSN), tax information, employment status, and citizenship information.

You may ask us to share information available to you, such as your year-end tax forms, and other wage and compensation details from your Dayforce Employee Account, with a chosen app or service. If requested by you, we will collect that additional information for that purpose.

iv. From our Financial Institution Partners

Our financial institution partners may share bank information as described by their Privacy Policy. This may include aggregated/deidentified transactions information that we will not attempt to re-identify. Bank information may be used to analyze the use of our services, to improve our services, to support and service your account, as well as for fraud detection and security purposes.

This Privacy Statement does **not** apply to the personal information that we collect on their behalf when you request a Dayforce Wallet Card or choose to upgrade your Dayforce Wallet Card, such as your name, address, city, state/province, and additional information required by our financial institution partner to conduct a “know your customer” screening. To learn about how they handle personal information, please review their privacy statement made available on their site or through your agreement.

How Personal Information is Used

Dayforce uses personal information to:

- Maintain your Dayforce Wallet App and account, including verification of identity, and provide you with support.

- Personalize and improve your experience while using the Dayforce Wallet App.
- Access and share your Dayforce Wallet and/or Dayforce Employee Account data on your behalf with your chosen apps and services when you ask us to do so.
- Send general and/or personalized marketing communications and research surveys related to Dayforce Wallet, the Dayforce Wallet App, our Direct to Bank experience, and ancillary products and services.
 - If you decide you do not want to receive these marketing communications, you can opt-out by clicking the “unsubscribe” link provided at the bottom of every marketing e-mail.
- Send informational communications such as satisfaction surveys and product alerts.
- Develop and improve the Dayforce Wallet App and ancillary products and services through research, development, analytics, and business intelligence.
- Analyze the Dayforce Wallet App’s usage and user behavior, such as which screens you navigate to and from, by using web analytics tools for the purpose of helping us understand how users interact with the Dayforce Wallet App and its features to improve and develop the user experience.
- Administer Dayforce’s Refer a Friend Program.
- To provide information or to respond to a request from a government authority or a payment organization involved in a transaction with you or a merchant.
- To help you locate nearby ATMs (you may turn this feature off in the mobile phone application settings).
- To detect fraud and comply with data protection legislation, information security requirements, and other legal requirements.

In the event that Dayforce de-identifies personal information in support of legitimate business purposes, we will not attempt to re-identify the data.

How Personal Information is Shared

Dayforce may share your personal information in the following ways:

Financial Institution Partners

We share personal information with our financial institution partners to enable and provide services at your request.

For example, if you request a Dayforce Wallet Card, we will share your information with

our financial institution partner for the purposes of opening up the account and, if applicable, “know your customer” screening.

To learn about how these financial institution partners handle personal information, please review their privacy statements made available on their site or through your agreement.

Third-party apps and services

If you request, we will share information currently available to you through your Dayforce Employee Account with a chosen app or service on your behalf.

We may also share any information you direct or authorize us to share.

Your Employer

Dayforce Wallet may share wage transfer information, such as transfer amount and date, with your employer for reconciliation purposes.

Service Providers

We may collect and share personal information from and/or with companies or individuals that help Dayforce deliver, improve, personalize, support and market the services. We also share information with third parties who provide Dayforce with services, such as those who help us prepare and distribute communications to assist and respond to your inquiries and those who provide hosting, accounting, security and fraud prevention services.

Subsidiaries and Affiliates

We share personal information with subsidiaries and affiliates of Dayforce in support of the uses described above.

Business Transactions

If Dayforce, or any portion of our assets, are acquired, sold, or transferred, Dayforce will share personal information with the new company involved.

Law Enforcement

We may share information with law enforcement agencies about activities that we reasonably believe to be unlawful or that we reasonably believe will aid a law enforcement investigation into unlawful activity. In addition, we reserve the right to release your personal information to law enforcement agencies if we determine, in our sole judgment, that sharing of your personal information will protect the rights, property,

or safety of you, Dayforce, or another person.

Legal Process and Proceedings

We may share your personal information with others as required by law. This includes disclosing your personal information to governmental entities or third parties in response to subpoenas, court orders, other legal processes. We may also share your personal information if we believe doing so is necessary to exercise our legal rights and those of our customers (including where fraudulent behavior is suspected), to defend against legal claims that have been brought against us, or to defend against possible legal claims that we determine, in our sole discretion, might be brought against us.

Summary of Dayforce Wallet's Processing Activities

Source of information	Types of information	Purpose and uses of information	Data sharing recipients
Information you provide when you create an account, contact our support center, or interact with us in other ways.	<u>Identifiers:</u> - Name - Email address - Address - Phone number <u>Service Records:</u> - Voice recordings - Chat transcripts.	Identifiers are used to deliver wallet services, verify your identity, communicate with you for transactional and marketing purposes and to provide support. Service Records are used to provide you with support, troubleshooting, and customer service improvement. Information may also be used for legal, fraud, security purposes.	Identifiers are shared with our financial institution partners, service providers, subsidiaries and affiliates. Information may also be shared when required by law, such as to law enforcement or other governmental authorities.
Information we receive from your device	<u>Identifiers:</u> - IP address - Device ID - Location information <u>Electronic/ Network Activity Data:</u> Dayforce Wallet App usage details	We use Identifiers to help personalize and improve your experience while using the Dayforce Wallet App, for example to locate nearby ATMs and merchants.	Identifiers and Electronic Network Activity Data are provided to service providers, subsidiaries, and affiliates. Information may also be shared when required by

	<u>Commercial information</u>: When you use or purchase related products or services made available through the Dayforce Wallet App.	We use Identifiers, Electronic/ Network Activity and Commercial Information to deliver services, improve and develop the Dayforce Wallet App and ancillary products and services and for analytic and marketing purposes. Information may also be used for legal, fraud, and security purposes.	law, such as to law enforcement or other governmental authorities.
Information from your employer	<u>Financial/Employment information</u>: Payroll/wage/tip information	To provide services and may also be used for legal, fraud, and security purposes.	Financial information is shared with service providers, subsidiaries and affiliates. Information may also be shared when required by law, such as to law enforcement or other governmental authorities.
Information from your Dayforce Employee Account	<u>Identifiers used to create and service your Dayforce Wallet Account</u>: • Name • Address • Phone number • Email address • Employee ID • Date of birth • Government Identifiers (such as SSN) <u>Employment Information</u>: • Employer	Identifiers and Employment Information are used to verify your identity and create and service your Dayforce Wallet Account. Information may also be used for legal, fraud, and security purposes.	If requested by you, we may share Identifiers and Employment Information with your chosen third-party apps and services. We may also share with service providers, subsidiaries, and affiliates as necessary to deliver the service.

	• Employment status • Citizenship information • Earnings • Tax or payroll information		Information may also be shared when required by law, such as to law enforcement or other governmental authorities.
From our financial institution partners	<u>Identifiers:</u> • Name • Address <u>Financial Data:</u> • Transaction ID • Transaction dates • Transaction amounts • Bank account information like bank /or account name, ID or number.	Identifiers and Financial data are used to deliver the services and may also be used for legal, fraud, and security purposes.	Service providers, subsidiaries, and affiliates as necessary to deliver the service. If required for legal fraud or security purposes.

Sale / Share of Personal Information

Dayforce does not sell or share your personal information with third parties for monetary or other valuable consideration.

How Personal Information is Protected

Dayforce has put in place policies and procedures to safeguard your personal information. We use industry-standard security measures that match the sensitivity of the data. Our security policies are regularly reviewed and updated to stay effective. We take reasonable steps to protect your information from risks like loss, theft, unauthorized access, misuse, disclosure, copying, modification, disposal, and destruction. The methods of protection include physical measures, organizational measures, and technological measures. We require all third parties that receive your personal information to also maintain strong safeguards in line with applicable laws.

Retention of Personal Information

Dayforce will retain your personal information for as long as necessary to fulfill the purpose for which it was collected or as required for legal, fraud, and security purposes. After that, Dayforce will securely delete your personal information. If there is any

personal information that we are unable to delete entirely, we will put in place appropriate measures to prevent its further use.

How to Exercise Your Rights

You can view, update, and correct your personal information within the Dayforce Wallet App. You may also have rights to:

- Request the deletion of your personal information. However, note that to delete your Dayforce Wallet information you may first need to delete any associated bank account.
- Restrict or object to the processing of your personal information.
- Have your personal information transferred to another organization.

Individuals can submit requests for any of these rights [here](#) or by emailing privacy@dayforce.com.

As required by law, we will require you to prove your identity. We may verify your identity by phone call or e-mail. Depending on your request, we will ask for information such as your name and contact information or a signed declaration confirming your identity.

If you wish to designate an authorized agent to submit requests on your behalf, do so [here](#). We will require verification that you provided the authorized agent permission to make a request on your behalf.

If you choose to exercise any of these rights, we will not discriminate against you or deny services to you or provide different quality of services.

Individuals can raise concerns or file complaints [here](#). Dayforce will investigate all complaints and take appropriate action to remedy any issues.

How to Contact Dayforce

Please contact Dayforce if you would have any questions about this Statement or if you would like to exercise your rights as described above.

Chief Privacy Officer
Dayforce US, Inc.
3311 E. Old Shakopee Road
Bloomington, MN 55425
E-mail: privacy@dayforce.com

Changes to this Privacy Statement

Dayforce will update this Privacy Statement periodically to reflect changes to our privacy practices. We will provide notice online when we make any material changes to this Privacy Statement.

Dayforce Wallet

Privacy Statement – Canada

Last updated: October 20, 2025

Effective date: November 19, 2025

Scope

Dayforce Wallet is a program by Dayforce, Inc. (“Dayforce”) that lets employers offer their employees ways to access their pay, on-demand. This Privacy Statement describes our general practices for the collection, use, and sharing of the personal information you provide to Dayforce when you create a Dayforce Wallet Account, when you download the Dayforce Wallet Application (“App”), and the data relating to your use of the Dayforce Wallet App.

Our services are not for children under 13. We do not knowingly collect personal information from children under this age. If you are under the age of 13, do not use the services. If we learn we have collected personal information from a child under the age of 13 without parental consent, we will delete that information.

The Personal Information Dayforce Wallet Collects

i. Directly From You

Dayforce Wallet collects personal information directly from you when you create a Dayforce Wallet Account, download, and/or use the Dayforce Wallet App, such as:

- When you create an account, we collect your e-mail address, address, city, state/province, and ask you to create your username and password.
- When you contact our customer support center, we collect voice recordings or chat transcripts.
- Any other information you choose to provide to us.
- Use of the Dayforce Wallet App and services made available through it.

Dayforce also collects personal information directly from you or your Dayforce Employee Account when you create a Dayforce Wallet Account and for identify verification purposes which may include:

- Your name, address, city, state/province, date of birth and occupation.

- We also collect your government identification number for tax reporting purposes, only where applicable by law.

ii. From your Employer

Your employer may share information such as compensation, wage, and/or tip information when needed to deliver the service.

iii. From our Financial Institution Partners

Our financial institution partners may share bank information as described by their Privacy Policy. This may include aggregated/deidentified transactions information that we will not attempt to re-identify. Bank information may be used to analyze the use of our services, improve, support and service your account, as well as for fraud detection and security purposes.

How Personal Information is Used

Dayforce uses personal information to:

- Deliver the services to you, and to maintain your Dayforce Wallet App Account, including verifying your identity and providing you with support.
- Personalize your experience while using the Dayforce Wallet App.
- Send general and/or personalized marketing communications and research surveys related to Dayforce Wallet, the Dayforce Wallet App, and ancillary products and services.
 - If you decide you do not want to receive these marketing communications, you can opt-out by clicking the “unsubscribe” link provided at the bottom of every marketing e-mail.
- Send informational communications such as satisfaction surveys and product alerts.
- Improve the Dayforce Wallet App and ancillary products and services.
- Develop new products and services, in which case, Dayforce will only use de-identified personal information.
- Detect fraud and comply with data protection legislation, information security requirements, and other legal requirements.

How Personal Information is Shared

Financial Institution Partners

We share personal information with our financial institution partners to enable and provide services at your request. To learn about how they handle personal information,

please review their privacy statements made available on their site or through your agreement.

For example, if you request a Dayforce Wallet Card, we will share your information with our financial institution partner for the purposes of opening up the account and to meet regulatory requirements such as, if applicable, identify verification or, where applicable by law, for tax reporting.

To learn about how they handle personal information, please review their privacy statements made available on their site or through your agreement.

Your Employer

Dayforce Wallet may share wage transfer information such as transfer amount and date with your employer for reconciliation purposes.

Service Provider

We share personal information with companies or individuals that help Dayforce deliver improve, personalize, support, and market the services or provide Dayforce with services, such as those who help us prepare and distribute communications, to assist and respond to your inquiries, and those who provide hosting, accounting, security, and fraud prevention services.

Subsidiaries and Affiliates

We share personal information with subsidiaries and affiliates of Dayforce in support of the uses described above.

Business Transaction

If Dayforce, or any portion of our assets, are acquired, sold, or transferred, Dayforce will share personal information with the new company involved.

Law Enforcement

We may share information with law enforcement agencies about activities that we reasonably believe to be unlawful, or that will aid a law enforcement investigation into unlawful activity. In addition, we reserve the right to release your personal information to law enforcement agencies if we determine, in our sole judgment, that the sharing of your personal information will protect the rights, property, or safety of you, Dayforce, or another person.

Legal Process and Proceedings

We may share your personal information with others as required by law. This includes sharing your personal information with governmental entities, or third parties in response to subpoenas, court orders, other legal processes. We may also share your personal

information if we believe doing so is necessary to exercise our legal rights, to defend against legal claims that have been brought against us, or to defend against possible legal claims that we determine in our sole discretion might be brought against us.

How Personal Information is Protected

Dayforce has put in place policies and procedures to safeguard your personal information. We use industry-standard security measures that match the sensitivity of the data. Our security policies are regularly reviewed and updated to stay effective. We take reasonable steps to protect your information from risks like loss, theft, unauthorized access, misuse, disclosure, copying, modification, disposal, and destruction. The methods of protection include physical measures, organizational measures, and technological measures. We require all third parties that receive your personal information to also maintain strong safeguards in line with applicable laws. Your personal information may be stored and processed in Canada and the United States. We ensure that any data transferred outside of Canada is protected with the same level of security as if it were stored within Canada.

Retention of Personal Information

Dayforce will retain your personal information for as long as necessary to fulfill the purpose for which it was collected or as required for legal, fraud, and security purposes. At the end of the retention period, Dayforce will securely delete your personal information. If there is any personal information that we are unable to delete entirely, we will put in place appropriate measures to prevent its further use.

How to Exercise Your Rights

You can view, access, update, and correct your personal information within the Dayforce Wallet App. You may also have rights to:

- Request the deletion of your personal information. However, note that to delete your Dayforce Wallet information you may first need to delete any associated bank account.
- Withdrawn consent, restrict or object to the processing of your personal information.
- Have your personal information transferred to another organization.

Individuals can submit requests for any of these rights here or by emailing privacy@dayforce.com.

As required by law, we will require you to prove your identity. We may verify your identity by phone call or e-mail. Depending on your request, we will ask for information such as your name and contact information or a signed declaration confirming your identity.

If you wish to designate an authorized agent to submit requests on your behalf, do so [here](#). We will require verification that you provided the authorized agent permission to make a request on your behalf.

Individuals can raise concerns or file complaints [here](#). Dayforce will investigate all complaints and take appropriate action to remedy any issues. If you are unsatisfied with the handling of any privacy complaint you may also file a complaint with the Office of the Privacy Commissioner of Canada. Visit [Office of the Privacy Commissioner of Canada](#) for more details.

How to Contact Dayforce

Chief Privacy Officer
Dayforce US, Inc.
3311 E. Old Shakopee Road Bloomington, MN 55425
E-mail: privacy@dayforce.com

Changes to this Privacy Statement

Dayforce will update this Privacy Statement periodically to reflect changes to our privacy practices. We will provide notice online when we make any material changes to this Privacy Statement.

Dayforce Wallet

Privacy Statement – United Kingdom (UK)

Last updated: November 13, 2025

Scope

Dayforce Wallet is a programme by Dayforce, Inc. (“Dayforce”) that lets employers offer their employees ways to access their pay, on-demand. This Privacy Statement describes our general practices for the collection, use, and sharing of the personal data you provide to Dayforce when you create a Dayforce Wallet Account, when you download the Dayforce Wallet Application (“App”), and the data relating to your use of the Dayforce Wallet App.

Our services are not for children under 16. We do not knowingly collect personal information from children under 16. If you are under the age of 16, do not use the services. If we learn we have collected personal information from a child under the age of 13 without parental consent, we will delete that information.

The Personal Data Dayforce Collects

Dayforce collects personal data directly from you when you create a Dayforce Wallet Account, download, and/or use the Dayforce Wallet App such as:

- When you create an account, we collect your legal name, e-mail address, and mobile phone number, and ask you to create your username and password.
- Your physical address to confirm your identity alongside other information when you contact our customer support center, or to mail you materials.
- Your National Insurance Number (“NIN”) to prevent fraud or account duplicity.
- When you contact our customer support center, we collect information to authenticate you and voice recordings or chat transcripts for training and quality assurance purposes.
- Any other information you may choose to provide to us.
- Use of the Dayforce Wallet App and services made available through it.

Dayforce collects personal data directly from you or your Dayforce Employee Account for the purposes of opening an account and for identity verification, such as:

- Your name, physical address, date of birth, mobile phone number, and

occupation

- National Insurance Number (“NIN”)

From your Employer

Your employer may share information such as compensation, wage, and/or tip information when needed to deliver the service.

From your Dayforce Employee Account

If your employer offers on demand pay with Dayforce Wallet, you can create a Dayforce Wallet Account using information from the Dayforce Employee Account your employer previously created. This information will be used to verify your identity and service your Wallet Account and includes information like:

- Name, address, phone number, email, employee id, employer information, date of birth, Government Identifiers, tax information, employment status, citizenship information.

How Personal Data is Used

Dayforce uses personal data to:

- Deliver the services to you, and maintain your Dayforce Wallet App account, including verifying your identity and providing you with support.
- Personalize your experience while using the Dayforce Wallet App.
- Send marketing communications and research surveys related to the Dayforce Wallet, the Dayforce Wallet App, and ancillary products and services, with your consent.
 - If you decide you do not want to receive these marketing communications, you can opt-out by clicking the “unsubscribe” link provided at the bottom of every marketing e-mail.
- Send informational communications such as satisfaction surveys and product alerts.
- Improve the Dayforce Wallet App and ancillary products and services.
- Develop new products and services.
- Detect fraud and comply with data protection legislation, information security requirements, and other legal requirements.

How Personal Data is Shared

Financial Institution Partners

We share personal data with our financial institution partners to enable and provide services at your request.

For example, if you request a Dayforce Wallet Card we will share your information with our financial institution partner for the purposes of opening up the account and meeting regulatory requirements such as, if applicable, identity verification or, where applicable by law, for tax reporting.

To learn about how these financial institution partners handle personal data, please review their privacy statements made available on their site or through your agreement.

Your Employer

Dayforce Wallet may share wage transfer information such as transfer amount and date with your employer for reconciliation purposes.

Service Providers

We share personal data with companies or individuals that help Dayforce deliver, improve, personalize, support, and market the services. We also share information with third parties that provide Dayforce with services, such as those who help us prepare and distribute communications to assist and respond to your inquiries and those who provide hosting, accounting, security and fraud prevention services.

Subsidiaries and Affiliates

We share personal data with subsidiaries and affiliates of Dayforce in support of the uses described above.

Business Transition

If Dayforce, or any portion of our assets, are acquired, sold, or transferred, Dayforce will share personal information with the new company involved.

Law Enforcement

We may share information with law enforcement agencies about activities that we reasonably believe to be unlawful, or that we reasonably believe will aid a law enforcement investigation into unlawful activity. In addition, we reserve the right to share your personal data with law enforcement agencies if we determine, in our sole judgment, that the release of your personal data will protect the rights, property, or safety of you, Dayforce, or another person.

Legal Process and Proceedings

We may share your personal data with others as required by law. This includes sharing your personal data with governmental entities or third parties in response to subpoenas,

court orders, and other legal processes. We will also share if we believe doing so is necessary to exercise our legal rights and those of our customers (including where fraudulent behavior is suspected), to defend against legal claims that have been brought against us, or to defend against possible legal claims that we determine, in our sole discretion, might be brought against us.

How Personal Data is Protected

Dayforce has put in place policies and procedures to safeguard your personal information. We use industry-standard security measures that match the sensitivity of the data. Our security policies are regularly reviewed and updated to stay effective. We take reasonable steps to protect your information from risks like loss, theft, unauthorized access, misuse, disclosure, copying, modification, disposal, and destruction. The methods of protection include physical measures, organizational measures, and technological measures. We require all third parties that receive your personal information to also maintain strong safeguards in line with applicable laws.

Retention of Personal Data

Dayforce will retain the information we collect from you through the Dayforce Wallet App to open a Dayforce Wallet Account and through your interaction and use of the Dayforce Wallet App for as long as you have a Dayforce Wallet Account and up to 6 (six) years thereafter to comply with legal obligations. In some cases, the retention period may be shorter depending on the type of personal data processed and the purpose for which it was collected. For example, voice recordings or chat transcripts collected during your interaction with our customer support center are generally retained for no longer than 13 (thirteen) months. We may keep certain information longer than our policies specify in order to comply with legal requirements and for safety and security reasons.

At the end of the retention period, Dayforce will securely delete your personal data. If there is any personal data that we are unable, for technical reasons, to delete entirely from our systems, we will put in place appropriate measures to prevent any further use of such information.

Legal Basis

Dayforce and third parties are required to process your personal data within the confines of permissible purposes under the law, referred to as “legal basis”. The legal basis that we rely on for the lawful handling of your personal data is the performance of a contract between you and Dayforce (e.g. used to allow you to download and register for the Dayforce Wallet App), the legitimate interest of Dayforce and/or third parties (e.g. used to capture your interactions with our app to improve it), consent (e.g. used for marketing) and legal obligation (e.g. used to report suspected illegal behavior).

International Transfers

Your personal data may be transferred to, or accessed by, Dayforce and authorized third parties globally. Dayforce complies with laws on the transfer of personal data between countries to keep your data protected. As such, Dayforce uses the Standard Contractual Clauses for the transfer of personal data from the United Kingdom to other countries.

How to Exercise Your Rights

You can view and, if necessary, update and correct your personal data within the Dayforce Wallet App.

If the processing of your personal information is based on legitimate interests, you have the right to object to the processing on grounds relating to your specific situation. You may also have the right to request to have your personal information deleted or restricted, ask for portability of your personal information, and not be subject to a decision based solely on automated processing. Where the processing of your personal data is based on consent, you have the right to withdraw this consent at any time. This does not affect the lawfulness of the processing based on consent before your withdrawal. Please note that to delete your Dayforce Wallet information, you may first need to delete any associated bank account.

Individuals can submit requests to exercise any of these rights [here](#) or by using the information in the “How to Contact Dayforce” section.

Note that, as required by law, we will require you to prove your identity. We may verify your identity by phone call or e-mail. Depending on your request, we will ask for information such as your name and contact information. We may also ask you to provide a signed declaration confirming your identity. In some circumstances, you may designate an authorized agent to submit requests on your behalf. We will require verification that you provided the authorized agent permission to make a request on your behalf.

Individuals can raise concerns or file complaints [here](#). Dayforce will investigate all complaints and take appropriate action to remedy any issues. You may also have the right to complain to the competent supervisory authority. Information about additional rights, when they apply, and the right to complain to the competent supervisory authority can be found at <https://ico.org.uk/>.

How to Contact Dayforce

Chief Privacy Officer
Dayforce US, Inc.
3311 E. Old Shakopee Road
Bloomington, MN 55425
E-mail: privacy@dayforce.com

Changes to this Privacy Statement

Dayforce will update this Privacy Statement periodically to reflect changes to our privacy

practices. We will provide notice online when we make any material changes to this Privacy Statement.

Dayforce Wallet

Declaración de Privacidad – EE.UU.

Actualización más reciente: 31 mayo 2025

Alcance

Dayforce Wallet es un programa de Dayforce, Inc. ("Dayforce") que permite a los empleadores ofrecer a sus empleados formas de acceder a su pago, a pedido. Esta Declaración de Privacidad describe nuestras prácticas generales para la recopilación, el uso y el intercambio de la información personal que usted proporciona a Dayforce en relación con Dayforce Wallet. Esto incluye la información que usted proporciona cuando crea una cuenta de Dayforce Wallet, cuando descarga la aplicación Dayforce Wallet (la "Aplicación"), los datos relacionados con su uso de la Aplicación, la Dayforce Prepaid Mastercard® (la "Tarjeta Dayforce Wallet") o cuando utiliza nuestra experiencia Direct to Bank.

Nuestros servicios no son para niños menores de 13 años. No recopilamos a sabiendas información personal de niños menores de esta edad. Si usted es menor de 13 años, no utilice los servicios. Si llegáramos a saber que hemos recopilado información personal de un niño menor de 13 años sin el consentimiento de los padres, vamos a eliminar esa información.

La Información Personal que recopila Dayforce

i. Directamente de usted

Dayforce recopila información personal directamente de usted cuando crea una cuenta Dayforce Wallet, descarga y/o utiliza la aplicación Dayforce Wallet o cuando utiliza nuestra experiencia Direct to Bank para enviar su pago al banco de su elección. Dependiendo de los servicios que utilice, podemos recopilar información como:

- Cuando usted crea una cuenta, recopilamos su dirección de correo electrónico, dirección, ciudad, estado/provincia y le pedimos que cree su nombre de usuario y contraseña.
- Las veces que se comunica con nuestro centro de atención al cliente, recopilamos grabaciones de voz o transcripciones de chat.
- Cuando nos haya solicitado que recopilemos y/o compartamos información personal en su nombre.
- Cuando usted nos proporciona información directamente a nosotros.

- Cuando utiliza la aplicación Dayforce Wallet y los servicios disponibles a través de ella, como sus actividades dentro de la aplicación, la dirección de protocolo de Internet ("IP"), el ID del dispositivo, el nombre de la cuenta u otros identificadores similares, e información comercial (por ejemplo, cuando utiliza o compra productos y servicios relacionados disponibles a través de la Aplicación por Dayforce o sus socios).

ii. De su empleador

Su empleador puede compartir información como compensación, salario y/o información de propinas cuando sea necesario para brindar el servicio.

iii. Desde su cuenta de empleado de Dayforce

Si su empleador ofrece pago a pedido ("ODP") con Dayforce Wallet, puede crear una cuenta Dayforce Wallet utilizando la información de la cuenta de empleado de Dayforce que su empleador creó anteriormente. Esta información se utilizará para verificar su identidad y dar servicio a su cuenta Dayforce Wallet e incluye información como:

- Nombre legal completo, dirección, número de teléfono y dirección de correo electrónico.
- Identificación del empleado e información del empleador.
- Fecha de nacimiento, identificadores gubernamentales (como SSN), información fiscal, situación laboral e información de ciudadanía.

Puede pedirnos que compartamos la información disponible para usted, como sus formularios de impuestos de fin de año y otros detalles de salarios y compensaciones de su cuenta de empleado de Dayforce, con una aplicación o servicio elegido. Si usted lo solicita, recopilaremos esa información adicional para dicho propósito.

iv. De nuestras Instituciones Financieras asociadas

Nuestras instituciones financieras asociadas pueden compartir información bancaria como se describe en su Política de privacidad. Esto puede incluir información de transacciones agregadas/anonimizadas que no intentaremos volver a identificar. La información bancaria se puede utilizar para analizar el uso de nuestros servicios para mejorar nuestros servicios, para respaldar y dar servicio a su cuenta, así como para fines de detección de fraude y seguridad.

Esta Declaración de Privacidad **no** aplica para información personal que recolectemos para ellos cuando usted solicite una Tarjeta Dayforce Wallet o elija elevarla de categoría, como su nombre, dirección, ciudad, estado/provincia e información adicional requerida por nuestra institución financiera asociada para realizar una evaluación de elegibilidad de "conozca a su cliente". Para obtener información acerca de cómo manejan ellos la información personal, consulte sus respectivas declaraciones de privacidad, disponibles

en su sitio o consultando su contrato.

Cómo se usa la Información Personal

Dayforce utiliza la información personal para:

- Mantener su cuenta de la Aplicación Dayforce Wallet, incluida la verificación de identidad y brindarle atención;
- Personalizar y mejorar su experiencia mientras usa la aplicación Dayforce Wallet. Acceder y compartir los datos de su Cuenta de Empleado de Dayforce y/o Dayforce Wallet en su nombre con las aplicaciones y servicios que elija cuando nos lo solicite.
- Enviar comunicaciones de marketing generales y/o personalizadas y encuestas de investigación relacionadas con Dayforce Wallet, la aplicación Dayforce Wallet, nuestra experiencia Direct to Bank y productos y servicios auxiliares.
 - Si decide que no desea recibir estas comunicaciones de mercadotecnia, puede optar por no recibirlas al hacer clic en el enlace “cancelar suscripción” que se encuentra en la parte inferior de cada correo electrónico de mercadotecnia.
- Enviar comunicaciones informativas, tales como encuestas de satisfacción y alertas de productos.
- Desarrollar y mejorar la Aplicación Dayforce Wallet y los productos y servicios complementarios a través de investigación, desarrollo, análisis e inteligencia empresarial.
- Analizar el uso de la Aplicación Dayforce Wallet y el comportamiento de los usuarios, por ejemplo, las pantallas que visitan y desde las que provienen, a través de herramientas de analítica web con el propósito de ayudarnos a entender cómo interactúan los usuarios con la Aplicación Dayforce Wallet y sus características para poder mejorar y desarrollar la experiencia de los usuarios.
- Administrar el programa Refer a Friend de Dayforce Wallet.
- Proporcionar información para dar respuesta a una solicitud de una autoridad gubernamental o una organización de pagos que esté involucrada en una transacción con usted o con un comerciante.
- Ayudarlo a localizar cajeros automáticos cercanos (puede desactivar esta función en la configuración de la aplicación del teléfono móvil).
- Detectar fraudes y cumplir con la legislación de protección de datos, los requisitos de seguridad de la información y otros requerimientos legales.

En caso de que Dayforce anonimice la Información Personal para apoyar fines empresariales legítimos, no intentaremos volver a identificar los datos.

Cómo se comparte la Información Personal

Dayforce podrá divulgar su información personal de las siguientes maneras:

Socios de Instituciones Financieras

Compartimos información personal con nuestras instituciones financieras asociadas para habilitar y brindar servicios a petición.

Por ejemplo, si usted solicita una Tarjeta Dayforce Wallet, compartiremos su información con nuestro socio de la institución financiera con el fin de abrir la cuenta y, si corresponde, realizar una evaluación inicial de “conozca a su cliente”.

Para obtener información acerca de cómo manejan estos socios de instituciones financieras la información personal, consulte sus respectivas declaraciones de privacidad, disponibles en su sitio o a través de su contrato.

Aplicaciones y servicios de terceros

Si lo solicita, compartiremos la información que actualmente está disponible para usted a través de su cuenta de empleado de Dayforce con una aplicación o servicio elegido en su nombre.

También podemos compartir cualquier información que usted nos indique o nos autorice a compartir.

Su empleador

Dayforce Wallet puede compartir información de transferencia de salario, como el monto y la fecha de la transferencia, con su empleador con fines de conciliación.

Proveedores de servicios

Es posible que recopilemos y compartamos información personal de y/o con empresas o personas que ayuden a Dayforce a ofrecer, mejorar, personalizar, respaldar y comercializar los servicios. También compartimos información con terceros que proporcionan servicios a Dayforce, como aquellos que nos ayudan a preparar y distribuir comunicaciones para asistir y responder a sus consultas y aquellos que brindan servicios de alojamiento, contabilidad, seguridad y prevención de fraudes.

Subsidiarias y afiliadas

Compartimos información personal a subsidiarias y afiliadas de Dayforce en apoyo de

los usos descritos anteriormente.

Transacciones empresariales

Si Dayforce, o cualquier parte de nuestros activos, son adquiridos, vendidos o transferidos, Dayforce compartirá información personal con la nueva empresa involucrada.

Cumplimiento de la ley

Podríamos compartir información ante los organismos encargados del cumplimiento de la ley cualquier actividad que consideremos razonablemente ilegal, o si tenemos motivos razonables para creer que hacerlo ayudará una investigación por parte de esos organismos de actividades ilegales. Además, nos reservamos el derecho de divulgar su información personal a los organismos encargados del cumplimiento de la ley si determinamos, según nuestro criterio exclusivo, que compartir su información personal protegerá los derechos, la propiedad o la seguridad de usted, Dayforce o de otra persona.

Proceso y procedimientos legales

Podremos compartir su información personal con otras personas conforme lo exija la ley. Esto incluye la divulgación de su información personal a entidades gubernamentales o terceros en respuesta a citaciones, órdenes judiciales y otros procesos legales. También podemos compartir su información personal si creemos que hacerlo es necesario para ejercer nuestros derechos legales y los de nuestros clientes (incluso cuando se sospecha de comportamiento fraudulento), para defendernos de reclamaciones legales que se hayan presentado contra nosotros o para defendernos de posibles reclamaciones legales que determinemos, a nuestro exclusivo criterio, que podrían presentarse contra nosotros.

Resumen de las actividades de procesamiento de Dayforce Wallet

Fuente de información	Tipos de información	Finalidad y usos de la información	Destinatarios del uso compartido de datos
Información que proporciona cuando crea una cuenta, se comunica con nuestro centro de soporte o interactúa con nosotros de otras maneras.	<u>Identificadores:</u> - Nombre - Dirección de correo electrónico - Dirección - Número de teléfono <u>Hojas de servicio:</u>	Los identificadores se utilizan para prestar servicios de Wallet, verificar su identidad, comunicarse con usted con fines transaccionales y de marketing y para proporcionar soporte.	Los identificadores se comparten con nuestros socios de instituciones financieras, proveedores de servicios, subsidiarias y filiales.

	- Grabaciones de voz - Transcripciones de chats.	Los registros de servicio se utilizan para brindarle soporte, solucionar problemas y mejorar el servicio al cliente. La información también puede ser utilizada con fines legales, prevención de fraude y de seguridad.	La información también puede compartirse cuando lo exija la ley, por ejemplo, con las fuerzas del orden público u otras autoridades gubernamentales.
Información que recibimos de su dispositivo	<u>Identificadores:</u> - Dirección IP - ID del dispositivo - Información de ubicación <u>Datos de actividad electrónica/de red:</u> Detalles de uso de la aplicación Dayforce Wallet. <u>Información comercial:</u> Cuando utiliza o compra productos o servicios relacionados disponibles a través de la aplicación Dayforce Wallet.	Utilizamos Identificadores para ayudar a personalizar y mejorar su experiencia mientras usa la aplicación Dayforce Wallet, por ejemplo, para localizar cajeros automáticos y comerciantes cercanos. Utilizamos identificadores, actividad electrónica/de red e información comercial para prestar servicios, mejorar y desarrollar la aplicación Dayforce Wallet y productos y servicios auxiliares, así como con fines analíticos y de marketing. La información también puede ser utilizada con fines legales, prevención de fraude y de seguridad.	Los identificadores y los datos de actividad de la red electrónica se proporcionan a los proveedores de servicios, subsidiarias y afiliadas. La información también puede compartirse cuando lo exija la ley, por ejemplo, con las fuerzas del orden público u otras autoridades gubernamentales.

Información de su empleador	<u>Información financiera/laboral:</u> Información de nómina/salario/propinas	Para proporcionar servicios y también puede ser utilizada con fines legales, prevención de fraude y de seguridad.	La información financiera se comparte con proveedores de servicios, subsidiarias y filiales. La información también puede compartirse cuando lo exija la ley, por ejemplo, con las fuerzas del orden público u otras autoridades gubernamentales.
Información de su cuenta de empleado de Dayforce	<u>Identificadores utilizados para crear y dar servicio a su cuenta Dayforce Wallet:</u> • Nombre • Dirección • Número de teléfono • Dirección de correo electrónico • ID de empleado • Fecha de Nacimiento o • Identificadores gubernamentales (como el SSN) <u>Información de empleo:</u> • Empleador • Situación laboral • Información sobre ciudadanía • Ganancias • Información fiscal o de nómina	Los identificadores y la información de empleo se utilizan para verificar su identidad y crear y dar servicio a su cuenta Dayforce Wallet. La información también puede ser utilizada con fines legales, prevención de fraude y de seguridad.	Si usted lo solicita, podemos compartir identificadores e información de empleo con las aplicaciones y servicios de terceros que elija. También podemos compartir con proveedores de servicios, subsidiarias y afiliadas según sea necesario para brindar el servicio. La información también puede compartirse cuando lo exija la ley, por ejemplo, con las fuerzas del orden público u otras autoridades gubernamentales.

De nuestras Instituciones Financieras asociadas	<u>Identificadores:</u> - Nombre - Dirección <u>Datos financieros:</u> - ID de transacción - Fechas de transacciones - Montos de transacciones - Información de la cuenta bancaria, como el nombre del banco o de la cuenta, el ID o el número.	Los identificadores y los datos financieros se utilizan para prestar los servicios y también se pueden utilizar con fines legales, de detección de fraude y de seguridad.	Proveedores de servicios, subsidiarias y filiales según sea necesario para brindar el servicio. Si es necesario debido a fraude legal o por motivos de seguridad.
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Venta / Intercambio de la Información Personal

Dayforce no vende ni comparte su información personal con terceros a cambio de contraprestaciones monetarias u otras contraprestaciones de valor.

Cómo se protege la Información Personal

Dayforce ha implementado políticas y procedimientos para salvaguardar su información personal. Utilizamos medidas de seguridad reconocidas que son estándar en el sector, que se alinean con la sensibilidad de la información personal. Nuestras políticas de seguridad se revisan y actualizan periódicamente para seguir siendo eficaces. Tomamos medidas razonables para proteger su información de riesgos como pérdida, robo, acceso no autorizado, uso indebido, divulgación, copia, modificación, eliminación y destrucción. Los métodos de protección incluyen medidas físicas, organizativas y tecnológicas. Exigimos a todos los terceros que reciban su información personal que también mantengan medidas de seguridad sólidas de acuerdo con las leyes aplicables.

Retención de la Información Personal

Dayforce conservará su información personal durante el tiempo que sea necesario para cumplir con el propósito para el que se recopiló o según sea necesario para fines legales, detección de fraude y de seguridad. Después de eso, Dayforce eliminará de forma segura su información personal. Si hay alguna información personal que no podamos eliminar por completo, implementaremos las medidas adecuadas para evitar su uso posterior.

Cómo ejercer tus derechos

Puede ver, actualizar y corregir su información personal dentro de la aplicación Dayforce Wallet. También puede tener derechos para:

- Solicitar la eliminación de su información personal. Sin embargo, tenga en cuenta que para eliminar la información de su Dayforce Wallet, es posible que primero deba eliminar cualquier cuenta bancaria asociada.
- Restringir u oponerse al procesamiento de su información personal.
- Que su información personal se transfiera a otra organización.

Las personas pueden presentar solicitudes para cualquiera de estos derechos [aquí](#) o enviar un correo electrónico a privacy@dayforce.com.

Le pediremos que verifique su identidad, según lo exija la ley. Podremos verificar su identidad mediante una llamada telefónica o correo electrónico. Dependiendo de su solicitud, le pediremos información como su nombre e información de contacto o una declaración firmada que confirme su identidad.

Si desea designar a un agente autorizado para que presente solicitudes en su nombre, hágalo [aquí](#). Necesitaremos la verificación de que usted proporcionó permiso al agente autorizado para realizar una solicitud en su nombre.

Si elige ejercer cualquiera de estos derechos, no discriminaremos en su contra ni le negaremos servicios o proporcionaremos servicios de distinta calidad.

Las personas pueden plantear inquietudes o presentar quejas [aquí](#). Dayforce investigará todas las quejas y tomará las medidas apropiadas para resolver cualquier problema.

Cómo ponerse en contacto con Dayforce

Comuníquese con Dayforce si tiene alguna pregunta sobre esta Declaración o si desea ejercer los derechos descritos anteriormente.

Ejecutivo Principal de Privacidad
Dayforce US, Inc.
3311 E. Old Shakopee Road
Bloomington, MN 55425
E-mail: privacy@dayforce.com

Cambios a esta Declaración de Privacidad

Dayforce actualizará esta Declaración de Privacidad periódicamente para reflejar los cambios a nuestras prácticas de privacidad. Proporcionaremos una notificación en línea en las ocasiones en que se realicen cambios pertinentes a esta Declaración de Privacidad.

Dayforce Wallet

Énoncé sur la protection des renseignements personnels – Canada

Dernière mise à jour : 20 octobre 2025

Date d'entrée en vigueur : 19 novembre 2025

Portée

Dayforce Wallet est un programme de Dayforce, Inc. (« Dayforce ») qui permet aux employeurs d'offrir à leurs employés des façons d'accéder à leur paie sur demande. Le présent Énoncé sur la protection des renseignements personnels décrit nos pratiques générales quant à la collecte, à l'utilisation et à la divulgation des renseignements personnels que vous fournissez à Dayforce lorsque vous créez un compte Dayforce Wallet et téléchargez l'application Dayforce Wallet (l'« application »), ainsi que des données relatives à votre utilisation de l'application Dayforce Wallet.

Nos services ne sont pas destinés aux enfants de moins de 13 ans. Nous ne recueillons pas sciemment de renseignements personnels auprès d'enfants de moins de 13 ans. N'utilisez pas les services si vous avez moins de 13 ans. Si nous découvrons que nous avons recueilli des renseignements auprès d'un enfant de moins de 13 ans sans consentement parental, nous supprimerons ces renseignements.

Renseignements personnels recueillis par Dayforce Wallet

i. Directement auprès de vous

Dayforce Wallet recueille des renseignements personnels directement auprès de vous lorsque vous créez un compte Dayforce Wallet et/ou que vous téléchargez et/ou utilisez l'application Dayforce Wallet, par exemple :

- Lorsque vous créez un compte, nous recueillons votre adresse courriel, votre adresse, votre ville ainsi que votre État ou province, et nous vous demandons d'établir un nom d'utilisateur et un mot de passe.
- Lorsque vous communiquez avec notre équipe de soutien à la clientèle, nous recueillons l'enregistrement des appels et la transcription des clavardages.
- Nous recueillons tout autre renseignement que vous choisissiez de nous fournir.
- Nous recueillons des renseignements sur votre utilisation de l'application Dayforce Wallet et des services qui vous sont offerts.

Dayforce recueille également des renseignements personnels directement auprès de vous ou de votre compte d'employé de Dayforce lorsque vous créez un compte Dayforce Wallet et à des fins de vérification de l'identité, ce qui peut comprendre :

- Vos nom, adresse, ville, état/province, date de naissance et profession
- Nous recueillons également votre numéro d'identification au gouvernement à des fins de production des déclarations fiscales, lorsque la loi l'exige uniquement.

ii. Après de votre employeur

Votre employeur pourrait communiquer des renseignements comme la rémunération, le salaire et/ou les pourboires lorsqu'ils sont nécessaires pour offrir le service.

iii. Après de nos institutions financières partenaires

- Nos institutions financières partenaires pourraient nous communiquer des renseignements bancaires, conformément à leur politique de confidentialité. Il pourrait notamment s'agir de renseignements agrégés ou dépersonnalisés relatifs aux transactions, que nous ne tenterons pas repersonnaliser. Ces renseignements bancaires pourraient être utilisés pour analyser l'utilisation de nos services ou pour améliorer, soutenir et gérer votre compte, ainsi qu'à des fins de détection des fraudes et de sécurité.

Utilisation des Renseignements personnels

Dayforce utilise les renseignements personnels aux fins suivantes :

- Prestation des services et maintenance de votre compte Dayforce Wallet, y compris la vérification de votre identité et la prestation de soutien.
- Personnalisation de votre expérience d'utilisation de l'application Dayforce Wallet.
- Envoi de communications commerciales générales et/ou personnalisées et de sondages liés à Dayforce Wallet, à l'application Dayforce Wallet et à des produits et services complémentaires.
 - Si vous ne souhaitez pas recevoir de communications commerciales de la part de Ceridian, vous avez la possibilité de renoncer à ces envois en cliquant sur le lien de désabonnement qui figure à la fin de chacun de ces courriels.
- Envoi de communications informatives, comme des enquêtes sur la satisfaction et des alertes concernant les produits.
- Amélioration de l'application Dayforce Wallet ainsi que des produits et services complémentaires.
- Développement de nouveaux produits et services, auquel cas Dayforce utilisera

uniquement des renseignements personnels dépersonnalisés.

- Détection de la fraude et conformité à la réglementation en matière de protection des données, aux exigences de sécurité de l'information et à d'autres obligations légales.

Communication des Renseignements personnels

Institutions financières partenaires

Nous communiquons des renseignements personnels à nos institutions financières partenaires à des fins d'activation et de prestation de services, à votre demande. Pour en savoir plus sur la façon dont nos institutions financières partenaires traitent les renseignements personnels, veuillez consulter l'énoncé sur la protection des renseignements personnels accessible par l'intermédiaire de leur site Web, ou vous reporter à l'entente de confidentialité conclue avec celles-ci.

Par exemple, si vous soumettez une demande pour obtenir une Carte Dayforce Wallet, nous communiquerons vos renseignements à notre institution financière partenaire aux fins de l'ouverture du compte et afin de nous conformer à certaines exigences réglementaires, notamment en ce qui a trait à la vérification de l'identité, s'il y a lieu, et à la production des déclarations fiscales, lorsque la loi l'exige.

Pour en savoir plus sur la façon dont nos institutions financières partenaires traitent les renseignements personnels, veuillez consulter l'énoncé sur la protection des renseignements personnels accessible par l'intermédiaire de leur site Web, ou vous reporter à l'entente de confidentialité conclue avec celles-ci.

Votre employeur

Dayforce Wallet pourrait communiquer à votre employeur des renseignements sur les transferts salariaux, par exemple le montant du transfert et la date, à des fins de rapprochement de comptes.

Fournisseur de services

Nous communiquons des renseignements personnels aux entreprises ou aux personnes qui aident Dayforce à fournir, à personnaliser, à soutenir et à commercialiser ses services ou qui lui fournissent des services, notamment celles qui l'aident à préparer et à distribuer des communications, à vous offrir de l'assistance et à répondre à vos demandes d'information, ainsi qu'à ses fournisseurs de services d'hébergement, de comptabilité, de sécurité et de prévention de la fraude.

Filiales et sociétés affiliées

Dayforce communique des renseignements personnels à ses filiales et à ses sociétés affiliées aux fins décrites ci-dessus.

Opérations commerciales

Si Dayforce ou une partie de ses actifs fait l'objet d'une acquisition, d'une vente ou d'un transfert, Dayforce communiquera des renseignements personnels à la nouvelle entreprise.

Application de la loi

Nous pourrions communiquer aux organismes d'application de la loi des renseignements sur des activités qui nous semblent, d'après des motifs raisonnables, pertinentes à une enquête portant sur une activité illégale. En outre, nous nous réservons le droit de divulguer vos renseignements personnels aux organismes d'application de la loi si nous estimons, selon notre seul jugement, que la communication de vos renseignements personnels permettra d'assurer la protection de vos droits et de vos biens ou votre sécurité ou la sécurité du personnel de Dayforce ou d'une autre personne.

Processus et procédures judiciaires

Nous pourrions communiquer vos renseignements personnels à d'autres personnes lorsque la loi l'exige. Il peut s'agir de la divulgation de vos renseignements personnels à des organismes gouvernementaux ou à des tiers à la suite d'une citation à comparaître, d'une ordonnance du tribunal ou d'un autre processus judiciaire. Nous pourrions également communiquer vos renseignements personnels si nous jugeons qu'il est nécessaire d'exercer nos droits pour empêcher les poursuites judiciaires intentées contre nous ou nous protéger contre d'éventuelles poursuites qui pourraient être intentées contre nous, ce que nous déterminerons à notre seul gré.

Protection des Renseignements personnels

Dayforce a établi des politiques et des procédures pour protéger vos renseignements personnels. Nos politiques de sécurité sont examinées et mises à jour régulièrement pour en maintenir l'efficacité. Nous prenons des mesures raisonnables pour protéger vos renseignements personnels contre les risques, par exemple la perte ou le vol ainsi que l'accès, la mauvaise utilisation, la divulgation, la copie, l'élimination et la destruction non autorisés. Les méthodes de protection comprennent des moyens matériels, des mesures organisationnelles et des moyens technologiques. Nous exigeons des tiers qui reçoivent vos renseignements personnels qu'ils adoptent également des mesures de protection rigoureuses et conformes aux lois en vigueur. Vos renseignements personnels pourraient être stockés et traités au Canada et aux États-Unis. Nous veillons à ce que les données transférées hors du Canada soient protégées selon le même niveau de sécurité que si elles étaient stockées au Canada.

Conservation des Renseignements personnels

Dayforce conservera vos renseignements personnels pour la durée nécessaire à la réalisation des fins prévues ou à des fins juridiques, de prévention de la fraude et de sécurité, s'il y a lieu. À la fin de la période de conservation, Dayforce supprimera vos

renseignements personnels de façon sécuritaire. Si nous sommes incapables de supprimer entièrement certains renseignements personnels, nous déploierons des mesures appropriées afin de prévenir toute utilisation ultérieure de ces renseignements.

Comment exercer vos droits

Vous pouvez accéder à vos renseignements personnels, ainsi que les consulter, les mettre à jour et les corriger dans l'application Dayforce Wallet. Vous avez également les droits suivants :

- Demander la suppression de vos renseignements personnels. Toutefois, veuillez prendre note que pour supprimer vos renseignements de Dayforce Wallet, vous devez d'abord supprimer tout compte bancaire qui y est associé.
- Retirer votre consentement, ou restreindre le traitement de vos renseignements personnels ou vous y opposer.
- Faire transférer vos renseignements personnels à une autre organisation.

Vous pouvez soumettre vos demandes relativement à ces droits ici ou en envoyant un courriel à l'adresse privacy@dayforce.com.

Nous sommes tenus par la loi de vérifier votre identité. Nous pourrions le faire par téléphone ou par courriel. En fonction de votre demande, nous vous demanderons de fournir certains renseignements, comme votre nom et vos coordonnées, ou une déclaration signée confirmant votre identité.

Si vous souhaitez désigner un agent autorisé à soumettre des demandes en votre nom, vous pouvez le faire ici. Nous exigerons une confirmation que vous avez bien donné à l'agent autorisé la permission de soumettre une demande en votre nom.

Vous pouvez nous faire part de vos préoccupations ou déposer une plainte en cliquant ici. Toute plainte fera l'objet d'une enquête de la part de Dayforce, qui prendra les mesures nécessaires pour résoudre tout problème, le cas échéant. Si vous êtes insatisfait du traitement de toute plainte relative à la protection des renseignements personnels, vous pouvez également déposer une plainte auprès du Commissariat à la protection de la vie privée du Canada. Consultez [le site Web](#) de l'organisation pour en savoir plus.

Comment communiquer avec Dayforce

Chief Privacy Officer
Dayforce US, Inc.
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Modifications au présent Énoncé sur la protection des

renseignements personnels

Dayforce mettra à jour périodiquement le présent Énoncé pour refléter les changements apportés à ses pratiques en matière de protection des renseignements personnels. Si nous y apportons des modifications importantes, nous le communiquerons en ligne.