

# Dayforce Wallet

## English

[Dayforce Wallet Mobile App Terms of Use - UK](#)

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## Dayforce Wallet Mobile App Terms of Use – UK

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### General Information

The Dayforce Mobile Wallet Application for Apple iOS or Android-powered devices, including all Services (as defined below), software, code, text, graphics, logos, layouts, designs, application programming interface (collectively, the “App”), is owned and controlled by Ceridian Europe Limited (collectively, with our subsidiaries and affiliates, “Ceridian”, “we”, “us” or “our”).

These Terms of Use (the “Terms”) govern your use of the App, including financial planning, financial wellness and any other tools, features or services available on the App (collectively, the “Services”). By accessing the App, you agree to be bound by these Terms and our Privacy Statement ([UK](#)). We may change or revise these Terms from time to time in our sole discretion, as described below under the heading “Changes to the Terms of Use”.

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## **Access to Dayforce Wallet App**

By using this App, you agree to these Terms and also agree to any rules or restrictions established by your employer.

To access this App, you must establish an account (“Dayforce Wallet App Account”) by logging into the App using your user ID and a password selected by you. Your right to access and use the App is personal to you and is not transferable by you to any other person or entity. You are entirely responsible for maintaining the confidentiality of your user ID and password and for any and all activities that occur under your Dayforce Wallet App Account. You agree to notify your employer and Ceridian of any unauthorized use of your user ID or any other breach of security of your Dayforce Wallet App Account.

You must provide accurate and complete information and keep your Dayforce Wallet App Account information updated. All personal information associated with your Dayforce Wallet App Account or your use of the App is collected, used and disclosed in accordance with our Privacy Policy.

## **Features of the App**

The App allows you to: (a) request on demand payment of your earned wages (“ODP”) if you choose to participate in the Ceridian On Demand Pay Program (“ODP Program”) offered by your employer, (b) use your Wallet Account to initiate Transactions (both as defined below), and (c) review your transaction history and the balance on your Wallet Account (as described below).

ODP funds, regular payroll funds, and any other amounts you choose will be loaded to an e-money account issued by a participating financial institution licensed by the Financial Conduct Authority under the Electronic Money Regulations 2011 (the “FI”) (the “Wallet Account”), subject to the terms and conditions entered separately with the FI and the FI’s Privacy Policy (collectively, the “FI Terms”).

The FI Terms will govern your use of the Wallet Account to: (a) load ODP, regular payroll, and any other amount you choose (“Loads”); and (b) purchase goods and services, make bill payments at participating merchants, withdraw funds at Automated Teller Machines (“ATMs”), or transfer funds into your external bank account (“Transactions”).

## **No Unlawful or Prohibited Use of App**

You may only use the App for your personal, non-commercial use and as permitted by the features of the App and these Terms. You may not: (a) distribute, transmit, transfer, assign,

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rent, lease, sell or otherwise dispose of the App to any third party; (b) use the App in any time sharing arrangement or otherwise make the App available via a network so that it can be used on several devices at the same time; (c) alter, modify, repair, rent, lease, loan, sell, distribute, or create derivative works based on the App. As an essential condition of your use of the App, you agree that you will not use the App in connection with, any illegal activity or goods, or in connection with any prohibited industries or activities that Ceridian may specify from time to time, or where prohibited by law. You agree that you will not use the App or its supported web components for any purpose that violates any applicable laws or regulations having the force of law. Such unlawful activities include, but are not limited to:

- a. Damaging, disabling, impairing overburdening or otherwise impairing the App, servers or networks of Ceridian.
- b. Interfering with any other party's use of the App.
- c. Attempting to gain unauthorized access to the App or any part of the App, through hacking, password mining or any other means.
- d. Accessing or altering data, including personal data of other users, when you are not authorized to do so.
- e. Using data collected from the App to contact individuals, companies, or other persons or entities, including without limitation for any direct marketing activity.
- f. Modifying, moving, adding to, deleting or otherwise tampering with the information contained in the App.
- g. Making the functionality of the App available to multiple users through any means.
- h. Using any robot, spider, crawler, scraper, script, browser extension, offline reader or other automated interface not authorized by us to access the App, scrape content, extract data or otherwise interfere with or modify the rendering of App pages or functionality.
- i. Decompiling, reverse engineering, disassembling or unlawfully using or reproducing any of the software, copyrighted or trademarked material, trade secrets, or other proprietary information contained in the App.
- j. Infringing or violating the rights of others.

You agree to comply with all applicable laws and regulations and not to participate in, facilitate, or further illegal activities with respect to the App. You also agree to immediately notify us if you learn of a security breach or other illegal activity in connection with the App.

We will investigate occurrences that may involve such violations and may involve, and cooperate with, law enforcement authorities in prosecuting users who are involved in any of the above violations. You acknowledge and agree that Ceridian can take any technical, legal, and other actions that we deem, in our sole discretion, necessary and appropriate, without notice to you, in order to prevent or remediate any violations and to enforce these Terms.

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We reserve the right to suspend or terminate any Account that Ceridian determines, in our sole discretion, is misusing the App in breach of these Terms, or in violation with applicable laws.

## Limitation of Liability

YOU ACKNOWLEDGE AND AGREE THAT, TO THE EXTENT NOT PROHIBITED BY LAW, WE WILL HAVE NO LIABILITY WHATSOEVER, WHETHER IN CONTRACT, TORT (INCLUDING NEGLIGENCE) OR ANY OTHER THEORY OF LIABILITY, AND WHETHER OR NOT THE POSSIBILITY OF SUCH DAMAGES OR LOSSES HAS BEEN NOTIFIED TO US, IN CONNECTION WITH OR ARISING FROM YOUR USE OF THE APP. YOUR ONLY RIGHT OR REMEDY WITH RESPECT TO ANY PROBLEMS OR DISSATISFACTION WITH THE APP IS TO IMMEDIATELY UNINSTALL SUCH APP AND CEASE USE OF SUCH APP. WE SHALL NOT BE LIABLE TO YOU, WHETHER IN CONTRACT, TORT (INCLUDING NEGLIGENCE) OR ANY OTHER THEORY OF LIABILITY, AND WHETHER OR NOT THE POSSIBILITY OF SUCH DAMAGES OR LOSSES HAS BEEN NOTIFIED TO US, FOR:

- A. ANY INDIRECT, SPECIAL, INCIDENTAL OR CONSEQUENTIAL DAMAGES;
- B. ANY LOSS OF INCOME, BUSINESS, ACTUAL OR ANTICIPATED PROFITS, OPPORTUNITY, GOODWILL OR REPUTATION (WHETHER DIRECT OR INDIRECT);
- C. ANY DAMAGE TO OR CORRUPTION OF DATA (WHETHER DIRECT OR INDIRECT);
- D. ANY DAMAGE TO, OR VIRUSES THAT MAY INFECT, YOUR DEVICE OR OTHER PROPERTY ON ACCOUNT OF YOUR ACCESS TO OR USE OF THE APP OR APP CONTENT;
- E. ANY CLAIM, DAMAGE OR LOSS (WHETHER DIRECT OR INDIRECT) ARISING FROM OR RELATING TO YOUR INABILITY TO USE THE APP; OR
- F. ANY CLAIM, DAMAGE OR LOSS (WHETHER DIRECT OR INDIRECT) ARISING FROM OR RELATING TO:
  - ANY PRODUCT OR SERVICE PROVIDED BY A THIRD PARTY UNDER THEIR OWN TERMS OF SERVICE;
  - ANY THIRD-PARTY TECHNOLOGY; OR
  - ANY THIRD-PARTY WEBSITE.

SOME JURISDICTIONS DO NOT ALLOW THE LIMITATIONS OF DAMAGES AND/OR EXCLUSIONS OF LIABILITY FOR INCIDENTAL, CONSEQUENTIAL OR SIMILAR DAMAGES. ACCORDINGLY, SOME OF THE ABOVE LIMITATIONS MAY NOT APPLY TO YOU. IN THE EVENT THE FOREGOING LIMITATIONS OF LIABILITY ARE NOT ENFORCEABLE, OUR TOTAL, CUMULATIVE LIABILITY TO YOU ARISING FROM OR RELATED TO THESE TERMS, THE APP, AND THE APP CONTENT IS LIMITED TO FIFTY GBP (£50).

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## Indemnity & Release

To the full extent permitted by applicable law, you agree to defend, indemnify and hold harmless Ceridian and our directors, officers, employees, counsel, agents, representatives, successors and assigns from and against any claims, actions or demands, and all resulting damages, losses, liabilities, expenses, and costs, including without limitation reasonable legal and accounting fees, alleging or resulting from your use or misuse of the App or App Content, the Services, or your breach of the Terms. We will provide notice to you promptly of any such claim, suit, or proceeding and may choose in our sole discretion to assist you, at your expense, in defending any such claim, suit or proceeding.

## Parties & Third-Party Beneficiaries

These Terms are between you and Ceridian Europe Limited, only. Ceridian is solely responsible for the App, including all Services provided via the App.

If you download the App via the App Store or Google Play, Apple Inc. or Google, Inc., respectively, shall be a third-party beneficiary to these Terms and have the right to enforce these Terms against you as a third-party beneficiary. However, these third-party beneficiaries are not a party to these Terms.

You acknowledge and agree that your access to the App using these devices also shall be subject to the usage terms set forth in the applicable third-party beneficiary's terms of service. You will comply with all applicable restrictions, requirements and rules that govern applications downloaded through the application store through which you obtained the App (for example, the Apple App Store or Google Play).

You acknowledge that the third-party beneficiaries have no obligation whatsoever to furnish any maintenance and support services with respect to the App. You further acknowledge and agree that to the extent you have any claim arising from or related to your use of the App, in no event will the beneficiaries be responsible for any claims relating to the App, including but not limited to (a) intellectual property claims; (b) product liability claims; or (c) any claims arising under consumer protection or similar legislation.

## No Warranties & Disclaimers

We provide our App and Services using a commercially reasonable level of skill and care and we hope that you will enjoy using them.

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As with any other website or app you use, when you access our App, you assume all risk associated with any viruses, worms, Trojan horses and other destructive items. You should take any necessary precautions before you access our App in respect of any such potential risks.

THE APP, THE SERVICES, AND ALL CONTENT MADE AVAILABLE ON, THROUGH OR IN CONNECTION WITH THE APP OR SERVICES, ARE MADE AVAILABLE ON AN “AS IS” AND “AS AVAILABLE” BASIS, WITHOUT ANY REPRESENTATION OR WARRANTY OF ANY KIND, EXPRESS OR IMPLIED, INCLUDING ANY WARRANTY OF TITLE, MERCHANTABILITY, FITNESS FOR PARTICULAR PURPOSE, OR NON-INFRINGEMENT OF RIGHTS. WE DO NOT PROVIDE ANY GUARANTY OR ASSURANCE THE APP OR SERVICES WILL BE AVAILABLE FOR USE. ALL IMPLIED REPRESENTATIONS, WARRANTIES AND CONDITIONS RELATING TO THE APP, THE SERVICES AND ALL CONTENT ON THE APP ARE HEREBY DISCLAIMED TO THE GREATEST EXTENT PERMITTED BY LAW. WITHOUT LIMITING THE FOREGOING, WE ARE NOT RESPONSIBLE OR LIABLE FOR ANY MALICIOUS CODE, DELAYS, INACCURACIES, ERRORS, OR OMISSIONS ARISING OUT OF YOUR USE OF THE APP OR SERVICES. YOU UNDERSTAND, ACKNOWLEDGE AND AGREE THAT YOU ARE ASSUMING THE ENTIRE RISK AS TO THE ACCURACY, TIMELINESS, COMPLETENESS, CORRECTNESS, AUTHENTICITY, SECURITY AND VALIDITY OF ANY AND ALL FEATURES AND FUNCTIONS OF THE APP AND SERVICES, INCLUDING, WITHOUT LIMITATION, CONTENT ASSOCIATED WITH YOUR USE OF THE APP OR SERVICES.

Some jurisdictions do not allow the exclusion of implied warranties, so the above exclusion may not apply to you. To the extent that any warranty exists under law that cannot be disclaimed, Ceridian, and not any third-party application store provider, shall be solely responsible for such warranty.

## **Legal – Copyrights, Trademarks, Disclaimers**

The App, including all software, algorithms, protocols, and interfaces associated therewith, and all intellectual property associated with these things (such as copyrights, inventions, patents, trademarks, trade secrets, industrial designs), are owned by Ceridian or its licensors. The App is licensed, not sold, to you. Nothing in these Terms confers upon you any ownership interest in any aspect of the App or any intellectual property right associated with the App. Any rights to the App not expressly granted under the Terms are reserved by us and our licensors.

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Provided you adhere to all of these Terms, Ceridian grants you a non-exclusive, limited, non-transferable, freely revocable license (without the right to sublicense) during the term to use the App for your personal, non-commercial use only. Ceridian may terminate this license at its sole discretion, at any time for any reason or no reason.

Any unauthorized use of the App will violate these Terms and may violate applicable laws. Ceridian reserves all of its rights in respect of such violations, including its rights to pursue any available legal or equitable remedy and seek recovery from you for the expense of so doing.

To the extent you provide us with any suggestions, enhancement requests, recommendations or other feedback relating to the App or Services (collectively, "Feedback"), you hereby grant us a non-exclusive, fully paid-up, royalty-free, transferable, sublicensable (through multiple tiers of sublicensees), worldwide, perpetual, irrevocable right and license to use, reproduce, publicly perform, publicly display, distribute, modify, create derivative works, sell, exploit, and otherwise commercialize and dispose of such Feedback without restriction.

## **Mobile Network**

When you access the App through a mobile network, your network or roaming provider's messaging, data and other rates and fees will apply, and you will be responsible for all such charges. Downloading, installing or using the App may be prohibited or restricted by your network provider and the App may not work with your network provider or device.

## **Modifying & Terminating the App or Services**

We are continually changing and improving our App and Services. We may add or remove functionalities or features, and we may limit, suspend or discontinue all or part of the App or Services altogether. You can stop using our Services or cancel your Account at any time. Ceridian may also stop providing Services to you or add or create new limits to our Services at any time.

## **Software Updates**

We reserve the right to provide updates, new versions, and revisions, and make changes, corrections, and/or improvements (collectively "Updates") to the App. By downloading,

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installing, starting or using the App, you agree to receive automatic software Updates, including any files that are automatically delivered to you by Ceridian (via online transmission, through a third-party distributor, or otherwise) to patch, update, or otherwise modify the App.

## Third Party Platforms

**Links to Third Party Platforms:** The App may contain links to other third-party platforms. Those platforms are not governed by these Terms but by other policies that may differ from these Terms. In visiting any third-party platforms, you do so at your own risk, and you assume all responsibility in that regard. We make no representations or warranties regarding, and do not endorse, any third-party platform or any content on such platform. We encourage you to review the terms of use of each platform you visit before using it.

**Links from Third Party Platforms:** Ceridian prohibits third parties from producing materials that contain links to the App or framing of content contained within the App without our prior written consent, which we may withhold in our sole and absolute discretion. We reserve the right to disable any such unauthorized links or framing. Ceridian has no responsibility or liability for any material that may contain links to the App.

## Unsolicited Ideas and Materials

In your communications with us, please keep in mind that we do not seek any unsolicited ideas or materials for products or services, or even suggested improvements to products or services (collectively, “Unsolicited Ideas and Materials”). We will be free to use or copy all or a portion of any Unsolicited Ideas and Materials you send to us, including any ideas, inventions, concepts, techniques or know-how disclosed, for any purposes. Such purposes may include disclosure to third parties and/or developing, creating and/or marketing goods or services.

## Changes to the Terms of Use

We may amend these Terms from time to time as our business evolves, in response to legal developments, as new technologies become available, or as we introduce new features, products or services.

When we make changes to these Terms, we will revise the “Last Updated” date at the top of the Terms. You should check back here periodically to find out if any changes have been made to the Terms. If we make material changes, we will, as appropriate, prominently post these changes to our App or notify registered users directly. We will provide you with an opportunity to accept or reject a material change. Material changes will become effective



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no sooner than thirty (30) days after they are posted. However, changes addressing new functions or changes made for legal reasons will be effective immediately.

If you disagree with any change to the Terms, you may close your Account and refrain from using the App or Services. Continuing to use the App or Services after we post or communicate a change signifies that you consent to the revised Terms.

## General Provisions

**Notices:** All notices and other communications to Ceridian under these Terms must be in writing and must be delivered either by email or by internationally recognized courier service to the contact information set out below under “Contact Us”. When you contact us or register for an Account, you consent to receive communications from us electronically related to your Account and your use of the App. You agree that any such communication via email shall constitute legal written communication in compliance with any and all legal notice requirements (to the fullest extent possible by law).

**Relationship:** You acknowledge and agree that no agency, partnership, joint venture, employer-employee or franchisor-franchisee relationship is intended or created by these Terms or by your use of the App and/or the Services.

**Waiver:** If you do not comply with these Terms, and we do not take action right away, this does not mean that we are waiving or giving up any rights that we may have (including, but not limited to, taking action in the future).

**Severability:** Any provision of these Terms which is unenforceable in any jurisdiction shall, as to such jurisdiction, be ineffective to the extent of such prohibition or unenforceability without invalidating the remaining provisions and any such prohibition or unenforceability in any jurisdiction shall not invalidate or render unenforceable such provision in any other jurisdiction.

**Assignment:** These Terms and any rights, licenses and privileges granted by these Terms, may not be transferred or assigned by you, but may be assigned or transferred by Ceridian without restriction and without notice to you.

**Entire Agreement:** The Terms, including the Privacy Policy, are the entire and exclusive agreement between Ceridian and you regarding the App and Services. These Terms supersede and replace any prior agreements, whether oral or in writing, between Ceridian and you regarding the App and Services.

**Interpretation:** These Terms shall endure to the benefit of and be binding upon the parties hereto and their respective successors and permitted assigns. The division of these Terms

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into paragraphs or other subdivisions and the insertion of headings are for convenience of reference only and do not affect the construction or interpretation of these Terms.

**Governing Law:** This Agreement and any dispute or claim arising out of or in connection with it or its subject matter or formation (including non-contractual disputes or claims) will be governed by and construed in accordance with the law of England and Wales.

**Arbitration:** Any dispute arising out of or in connection with this Agreement, including any question regarding its existence, validity or termination, shall be referred to and finally resolved by arbitration under the London Court of International Arbitration (**LCIA**) Rules, which Rules are deemed to be incorporated by reference into this clause.

The number of arbitrators shall be one.

The seat, or legal place, of arbitration shall be the United Kingdom.

The language to be used in the arbitral proceedings shall be English.

## **Contact Us**

If you have any questions or comments about these Terms, the App or the Services, please call Dayforce Wallet Support:

United Kingdom: 0800-279-0315